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Washington, DC 20549

THE NASDAG STOCK MARKET 9800 BLACKWELL ROAD ROCKVILLE, MD 20850

William Slattery Vice President Listing Qualifications

CENTNAS 001-35314

## By Electronic Mail Only

October 11, 2011

Ms. Cecile Peters
Chief, IT Services
Division of Corporation Finance
U.S. Securities and Exchange Commission
100 F Street, N.E.
Washington, D.C. 20549

Dear Ms. Peters:

This is to certify that on October 11, 2011 The Nasdaq Stock Market (the "Exchange") received from eGain Communications Corporation (the "Registrant") a copy of the Registrant's application on Form 8-A 12(b) for the registration of the following security:

Common Stock, \$0.001 par value per share

We further certify that the security described above has been approved by the Exchange for listing and registration.

We understand that the Registrant is seeking immediate acceleration of the effective date of registration, and we hereby join in such request.

Sincerely,

William Lattery